Use Case – Document

Module Name: Send Notification to Customer

Use Case Name: Send notification To Customer Regarding Premium

**ID: 305**

**Name: Send Notification to Customer**

**Title:**

**Description:**

The use case allows system sends notification to customer before due date of his premium.

**Use Case Diagram:**

C:\Users\Administrator\Downloads\Untitled Diagram (4).png

**Pre-Conditions:**

1. Customer should have bought particular policy
2. Policy premium details and due date information should be calculated properly.

**Post-Conditions:**

If the use case is successful

1. The Customer will be able to view his due date information.
2. Customer can due his claim after receiving notification.

**Primary Flow:**

1. If any Customer has bought particular policy he has to pay its premium
2. Customer will be notified about policy due date by mail.

**Alternate Flow:**

**Exception Flow:**

1. Customer has already paid policy premium payment

* Payment details should be updated
* Customer should not receive notification regarding due date.s

**Data:**

|  |  |  |
| --- | --- | --- |
| **Sr. No.** | **Data** | **Datatype** |
| 1 | PolicyNumber | varchar (20) |
| 2 | InsuredID | int |
| 3 | Insurer | varchar (50) |
| 4 | EffectiveDate | datetime |
| 5 | PremiumRate | numeric(10,2) |
| 6 | PremiumMode | varchar (30) |

**Screen Shots:**